

PATENT  
Attorney Docket No. 08020.0013-00000  
SAP Reference No. 2003P00901U.S.

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

|                              |   |                               |
|------------------------------|---|-------------------------------|
| In re Application of:        | ) |                               |
|                              | ) |                               |
| Hilmar WECHSEL               | ) | Group Art Unit: 3689          |
|                              | ) |                               |
| Application No.: 10/787,205  | ) | Examiner: Nguyen, Thuy-Vi Thi |
|                              | ) |                               |
| Filed: February 27, 2004     | ) |                               |
|                              | ) |                               |
| For: SYSTEMS AND METHODS FOR | ) | Confirmation No.: 4680        |
| MANAGING PRODUCT             | ) |                               |
| RETURNS U.S.ING RETURN       | ) |                               |
| AUTHORIZATION NUMBERS        | ) |                               |

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

**REPLY TO OFFICE ACTION**

In reply to the Office Action mailed September 28, 2010, the period for response to which extends through December 28, 2010, please amend the above-identified application as follows:

**Amendments to the Claims** are reflected in the listing of claims in this paper.

**Remarks/Arguments** follow the amendment sections of this paper.